

The State's IT Program

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Overview

- IT Governance
- Procurement Reform
- Strategic Planning and Initiatives

IT Governance

- Vision for IT
- Principles of IT Governance
- Role of the State CIO
- Role of the Control Agencies
- Role of the AIOs and Data Centers
- Role of the CIOs and Departments
- Fundamental Values

Vision for IT

- The State will manage, deploy, and develop its information technology resources to support responsive and cost-effective State operations and to establish timely and convenient delivery of State services, benefits, and information.

Principles of IT Governance

- Business Needs
- Competitive Procurement
- Roles & Responsibilities Assigned by Organizational Expertise
- Alignment Between Strategic Planning and Implementation
- Public Forum for Discussion, Oversight and Coordination

Role of the State CIO

■ Strategic Planner

- ◆ disciplined, inclusive process to make fundamental decisions to shape and guide an organization's near-term future (3-5 years), in light of a changing environment and taking into account its organizational purpose, culture and resources.

■ Leader and Change Agent

Role of the Control Agencies

■ Finance

- ◆ Project Initiation Approval and Funding
- ◆ Project Oversight
- ◆ Information Technology Security

■ General Services

- ◆ Review procurement and pre-procurement documents
- ◆ Training
- ◆ Delegation

Role of the AIOs and Data Centers

- AIOs: General planning, management and oversight responsibilities over departments within their jurisdiction.
- AIOs: Primary Contact Point Between Departments and State CIO and Control Agencies
- Data Centers: Top Technology Advisers

Role of the CIOs and Departments

- Front Line of State's IT Program
- Management and Implementation
- Most Focused Planning

Fundamental Values

- Be the Best
- Be Responsive
- Be Collaborative

Procurement Reform

- Common processes for common functions
- Delegation based on proven capability and performance
- Professionalization of procurement workforce

Strategic Planning and Initiatives

- Server Aggregation
- Management of the Desktop
- Telecommunications
- Back Office Applications
- State Presence on the Web
- IT Workforce